

Annex M setup guide

time required: 5 minutes



Getting started

iiinet
connect better

BELKIN.

Setting your broadband connection to "Annex M" in Toolbox

Login to Toolbox and follow these steps to change your connection method to "Annex M" and accept the one off \$49 administration fee.

STEP

1

Go to your iiNet [Toolbox](https://toolbox.iiinet.net.au)
(<https://toolbox.iiinet.net.au>)

tool **box**

STEP

2

Log in with your iiNet username and password.

Enter your username and password to log in to Toolbox.

username:

password:

log in

[Forgotten your password?](#)

STEP

3

click on the "speed connection manager" near the top of the screen.

speed connection
manager

STEP

4

Select "Annex M" from the page options. This will take anywhere from 2-5 working days to change as changes are made at our network, and at the telephone exchange to accept "ADSL 2+ Annex M"

Annex M

Your Annex M status is currently active.

Enable Annex M (increase upload speed to a maximum of 3.5Mbps)

Note: you cannot enable Annex M for either Safe or Gamer profiles.



Standard (default) (ADSL2/2+ speeds up to 24,000 kbps)

- Important: If your modem does not connect via “Annex M” line sync, it may negotiate a standard “Annex A” connection, or it may fail to connect at all.

- If you are unable to re-establish ADSL line connectivity after the above steps, please return your modem/router configuration to “Annex A” or its previous setting via the steps at the top of this document to retrain the modem to a slower upstream sync speed.

- If you loose sync and have followed the above steps to change your modem/router back to a forced connection mode and still can't log back in, you will need to contact us on 13 24 49 to change your connection back to Non-Annex M. This procedure will require us to change your connection method at the telephone exchange back to its original mode. Although there is no charge to change back. This will take a few days to change back to your original connection method. Please contact the iiNet Business Team on 13 24 49 to change this back.

Can Annex M have an impact on my download sync speed?

Whilst Annex M can provide a gain in upstream sync speed, this can also have an effect on the downstream sync speed in some cases. Again, this all depends on distance from the telephone exchange and quality of the line.